

# Sun Call Home Call Card



International Services  
September 2009



# SUN CALL HOME CALL CARD FAQs

## ❖ What is the Sun Call Home Call Card?

- It is the 1<sup>st</sup> international card of Sun that will be sold in the USA.
- The Sun Call Home Call Card is an IDD card that allows those in the USA to call Sun postpaid and prepaid subscribers in the Philippines using their mobile or landline phones
- Card users can experience making calls with very affordable rates at no hidden fees and no connection charges.

## ❖ Who is the target market?

- The Filipino community in the U.S.

## ❖ Where will the cards be distributed?

- This particular card is available exclusively in Seafood City branches (Filipino supermarket) in the U.S.



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## ❖ What are the card features?

- The card is sold at \$5 for 35 minutes worth of calls to Sun mobile numbers.
- The credits may be used for 1 call or several short calls.
- User of the Sun Call Home call card can call up to 5 Sun numbers only, using one card.
- The card is valid for 60 days upon 1st use
- 10 free international texts will be given to a Sun subscriber in the Philippines nominated by the one who purchased the card.
- Can be used from any landline, mobile or pay phone in the US



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## ❖ What are the available card denominations?

- The card is only available in USD \$5 denominations.

## ❖ How much is the per minute rate of the Sun Call Home Call Card?

- Per minute rate for calls to Sun is USD \$.14/min.

## ❖ How do I make a call?

- Dial the local access number in your area. (*For a complete list of the local access number, kindly refer to the back panel of the card.*)
- Enter the Pin Number (as stated on the card) when asked .
- Dial the Sun number. (*For example: Dial 63-922-123-4567 or 0922-123-4567 or 922-123-4567*)
- Note
  - Sun numbers start with 0922, 0923, 0932 and 0933



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- ❖ How do I check the remaining minutes on the card?
  - You will be notified of your remaining minutes left on the card every time you attempt to make a call.
  - If the balance is not sufficient to make a call, the call will not be connected.
  
- ❖ Can the Sun Call Home call card be used to call any Sun SIM in the Philippines?
  - Yes. Users can call any Sun number, both postpaid and prepaid (maximum of 5 numbers)
  
- ❖ Can this card be used in calling other mobile or landline numbers?
  - No. The call card is intended for calls to Sun mobile numbers only.



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- ❖ How do I nominate the free international texts to a Sun subscriber?
  - You will be prompted on your first call with instructions on redeeming the free 10 international SMS (iSMS) for your chosen number in the Philippines.
  
- ❖ What number should I call if I have inquiries or problems regarding the service?
  - Call the Customer Service Hotline at 1-877-777-4338 for any inquiries or concerns concerning the card.



# Seafood City Store Locations

## LOS ANGELES AREA

CARSON  
131 W. Carson Street  
Carson, CA 90745  
(310) 834-9700

CERRITOS  
17202 Norwalk Boulevard  
Cerritos, CA 90703  
(562) 207-4421

EAGLE ROCK  
2700 Colorado Blvd., Suite # 140  
Los Angeles, CA 90041  
(323) 543-2660

LOS ANGELES  
134-140 S. Vermont Avenue  
Los Angeles, CA 90004  
(213) 365-9100

NORTH HILLS  
16130 Nordhoff Street  
North Hills, CA 91342  
(818) 221-4159

PANORAMA  
8231 Woodman Avenue  
Panorama, CA 91402  
(818) 994-5553

WEST COVINA  
1525 Amar Road  
West Covina, CA 91792  
(626) 965-4863

## LAS VEGAS AREA

LAS VEGAS  
3890 S. Maryland Parkway  
Las Vegas, Nevada 89119  
(702) 851-0021

LAS VEGAS  
(Manila Oriental Fresh & Ready)  
1221 E. Sahara Avenue  
Las Vegas, Nevada 89104  
(702) 818-2270

## SAN DIEGO

CHULA VISTA  
1340 3rd Avenue  
Chula Vista, CA 91911  
(619) 422-7600

MIRA MESA  
8955 Mira Mesa Blvd.  
Mira Mesa, CA 92126  
(858) 549-0200

NATIONAL  
1420 E. Plaza Blvd., Bldg. C  
National City, CA 91950  
(619) 477-6080

NATIONAL  
(Manila Oriental Market)  
2220 E. Plaza Blvd.,  
National City, CA 91950  
(619) 267-5353

## NORTHERN CALIFORNIA AREA

SACRAMENTO  
6051 Mack Road  
Sacramento, CA 95803  
(916) 393-8900

SAN JOSE  
3065 McKee Road  
San Jose, CA 95127  
(408) 240-4980

UNION  
31840 Alvarado Blvd.  
Union, CA 94587  
(510) 429-8739

VALLEJO  
3495 Sonoma Blvd.  
Vallejo, CA 94590  
(707) 654-1972



SUN CA



# SUN Call Home

FREE 10  
International Texts for  
your chosen Sun number  
in the Philippines

Now it's more affordable than ever to call  
your loved ones in the Philippines!

Sa Sun Call Home, garantisado ang minuto mo!  
NO HIDDEN FEES. NO CONNECTION CHARGES.

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